

**Products:** LaserChamp and SerialMagic for Palm OS

**Customer:** SureXpress.

**Application:** Real-Time Delivery Confirmation

InfoExpo provides solutions for companies to evaluate their conventions.

#### **Solution Tool**

By deploying LaserChamp barcode scanners, SerialMagic Professional software, in concert with PodVerify software on a Palm Treo, clients of SureXpress can track their deliveries in real-time with signature capture.

#### **Business Situation**

Shippers want fast delivery confirmation with signature capture. Other courier services have up to a 24-hour delay in delivery verification.

#### **Solution**

SureXpress has deployed LaserChamp scanners, SerialMagic Professional software, and software from PodVerify running on Palm Treo smart phones.

SureXpress provides a process that allows clients within seconds to have peace of mind that their product is on its way for an on time delivery. This instant scanning and tracking system is unique in the courier business in Oklahoma, and it's what sets SureXpress apart from the competition

#### **Benefits**

- Barcode scanning eliminates data entry errors, and provides much faster data entry than having to type or use handwriting recognition.
- Treo real-time network connection provides nearly instant updates when package status changes occur.
- Treo touch screen allows signature capture for positive confirmation.

For more information regarding:

Barcode & RFID scanning solutions contact <http://serialio.com/>

SureXpress contact Kelli Hill at SureXpress <http://surex.biz>

PodVerify contact <http://podverify.com/>

More information about Palm's enterprise solutions is available at:  
<http://www.palm.com/solutions>.